

USER GUIDE

FOR TRAINERS AND ADMINS

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INTRODUCTION

WELCOME TO OXELEAD

OxeLead is a web-based fitness solution that can be used in conjuction with OxeFit's XP1 and XS1. Access OxeLead from a computer or tablet to maximize the efficiency of your fitness organization. The integration of the XP1 and XS1 software and OxeLead enables trainers and admins to conveniently access and manage various components of their OxeFit device(s) and clientele experiences, depending on role statuses.

This user guide goes through each panel within OxeLead in order of how it is listed in the left main menu of the web app. The roles directly below the header indicate who has access to that specific panel. If trainers and admins share the same panel accessibility with slightly different views, these differences will be noted and distinguished by Trainer/Admin View Only blocks.

OXELEAD ANNUAL ROLES

ADMIN

Admin users manage the organization and have the ability to assign licenses to trainers and clients. In OxeLead, admin users have full access to the **Dashboard**, **Settings**, and the **Admin** page. Admin users have restricted access to the **Clients** page, **Schedule** page, and the **Analytics** page.

TRAINER (LICENSED)

Trainers mainly manage the client's XSI or XPI experience. Trainers can schedule, edit, and analyze client workouts. In OxeLead, trainers have full access to the **Dashboard**, **Workouts**, **Exercises**, **Clients**, **Schedule**, **Analytics**, **Assessments**, and **Settings** page.

CLIENT (LICENSED)

Clients perform the exercises and workouts that trainers assign. If trainers or admin users add a client license to their role, their trainer or admin view will also include a **My Activity** page. To learn more about the client view, please see the OxeLead User Guide for Clients.

SUPPORT

If you have any questions or concerns regarding OxeLead or your devices, please contact support@oxefit.com. You can also visit support.oxefit.com to read our FAQs or submit a request.

TOP NAVIGATION

Trainer, Admin

Trainers and admins can view their name, role, organization, and profile picture from the **My Profile** page. **My Profile** is accessible from the top right corner of any page in OxeLead. Trainers and admins can change their display name from the **Settings** page. See **SETTINGS** on page 20. Only admin can change the organization and role type from the **Admin** page. See **ADMIN** on page 21.





TOP NAVIGATION CONTINUED

Trainer, Admin

TRAINER VIEW ONLY

MESSAGES

Trainers and clients can communicate about a workout session through the chat feature. New chat messages will be indicated by a blue dot on the **Messages** icon in the top right corner of any page in OxeLead. When selecting the **Messages** icon, trainers will be taken to the **My Chat** page, where they can view their conversations with their clients and continue previously started conversations.

From the **My Chat** page, your messages will list on the left. Bolded listed messages indicates new/unopened messages. Blue listed messages indicates the message you are currently viewing.

START A NEW CHAT WITH A CLIENT

- 1. Schedule a workout session for a client. See **SCHEDULE A SESSION** on page 9.
- 2. The client completes the scheduled session.
- 3. Navigate to the **Completed Workouts** page in the **Analytics** panel.
- 4. Select the completed workout that you want to discuss with the client.
- 5. Click the **Options** dropdown menu in the right corner.
- 6. Select View Notes.

You will be taken to the chat where you can begin conversating with the client.



DASHBOARD

Trainer, Admin

TODAY'S SCHEDULE

Depending on how many workouts are scheduled, the first four of the day will appear as reminder cards under **Today's Schedule**. The cards provide a brief overview of the scheduled workout, such as the time it is scheduled, the name of the workout, the trainer who assigned the workout, and the clients assigned to the workout.



SESSION CALENDAR

Select a reminder card to view the session on the calendar. Blue sessions indicate the session is pending completion. Green sessions indicate the session has been completed by all clients who were scheduled for that workout. See **SCHEDULE** on page 13.

8 AM	
9 AM	
10 AM	Client Workout: Client Club + 1 other
11 AM	
12 PM	

YOUR DEVICES

From the **Dashboard Overview** page in the **Dashboard** panel, you can also see which OxeFit device is available and in use for your clients under **Your Devices**. The code next to the device name is the **device ID** for XP1 platforms and the **serial number** for XS1 platforms.



DASHBOARD CONTINUED

Trainer, Admin

QUICK LINKS

Use the **Quick Links** on the **Dashboard Overview** page to conveniently access the following important features, depending on your role, in OxeLead:

TRAINER VIEW ONLY



NEW SESSION

Add upcoming client training sessions. See SCHEDULE A SESSION on page 13.

ADD CLIENT

Add a client to your organization. See ADD CLIENT on page 11.

NOTE: When a trainer or admin adds a new client, the client will not have a client license until the admin of the organization grants the client licensure. See **ADD TRAINER/CLIENT** on page 21.

CREATE WORKOUT

Build custom workouts for your clients. See **CREATE A NEW WORKOUT** on page 9.

ADMIN VIEW ONLY

Quick Links

+ Add Client Add a new client to your organization

ADD CLIENT

Add a client to your organization. See ADD CLIENT on page 11.

NOTE: When a trainer or admin adds a new client, the client will not have a client license until the admin of the organization grants the client licensure. See **ADD TRAINER/CLIENT** on page 21.

WORKOUTS

Trainer

WORKOUTLIBRARY

Trainers can view all workouts that any trainer in their organization has created from the Workouts page of OxeLead. Use the Platform dropdown menu to specify if you want XPI or XSI exercises listed. As a default, the workouts will list the newest workouts first. Use the Sort By dropdown menu to change this default view. You can sort by newest, oldest, A-Z, and Z-A.



If there is a blue checked calendar in the top right corner of a workout card, that means the workout has been scheduled.

Click a workout card to view the details of the workout, such as the block style, exercises within the workout, and the reps and weight for each workout.

ADVANCED SETTINGS

The icon under the exercise name indicates which, if any, advanced setting will be applied to the exercise.

XPI ADVANCED SETTINGS

CONCENTRIC/ECCENTRIC OVERLOADING

Increases resistance during the selected phase of a rep

ACCOMODATING RESISTANCE

Commonly referred to as chains; increases resistance throughout the range of motion for a single rep

INTERMITTENT LOADING

Increases or decreases the weight of each rep throughout a set

« PERTURBATION TRAINING Creates root

Creates randomized oscillations in the cables during barbell exercises

TEMPO TRAINING

۲J '

Match the velocity of the tempo lights during phases of a rep

VIRTUAL SPOTTER

Decreases the load when a struggle is detected

XS1 ADVANCED SETTINGS

NOTE: These advanced settings are for strength training exercises only. Cardio advanced settings are currently not available in Oxel ead.



OVERLOAD

Increases resistance during the selected phase of a rep

CHAINS

Increases resistance throughout the range of motion for a single rep

BURNOUT



Increases or decreases the weight of each rep throughout a set

"
 "
 "
 PERTURBATION
 Creates randomized oscillations in the cables during barbell exercises



VIRTUAL SPOTTER

Decreases the load when a struggle is detected

WORKOUTS continued

Trainer

CREATE A NEW WORKOUT

Trainers can create new workouts from the **All Workouts** page in the **Workouts** panel.

- 1. Select Create Workout in the top right corner.
- 2. Enter a **workout title** and choose **XP1** or **XS1** as your platform, then **Continue**.
- 3. Select a block type, then Continue.
- 4. Select your **exercises**, then **Continue**.
- Specify how many reps, sets, and how much weight is to be applied to each exercise. You can also add Advanced Settings. See ADVANCED SETTINGS on page 8. Use the three dots in the top right corner to edit a block, duplicate a block, or delete a block.

TIP: Change the order of blocks and exercises by clicking and dragging the six dots in the top left corner.

6. Select Save.

Options

Edit Workout

Schedule Session

Delete Workout



NOTE: You can only edit a workout that you created.

- 1. Select the workout from the **All Workouts** page in the **Workouts** panel.
- 2. Navigate to the **Options** dropdown menu in the top right corner.
- 3. Select Edit Workout.

DELETE A WORKOUT

NOTE: You can only delete a workout that you created.

- 1. Select the workout from the **All Workouts** page in the **Workouts** panel.
- 2. Navigate to the **Options** dropdown menu in the top right corner.
- 3. Select Delete Workout.
- 4. Confirm that you want to delete the workout.

SCHEDULE A SESSION

- 1. Select the workout from the **All Workouts** page in the Workouts panel.
- 2. Navigate to the **Options** dropdown menu in the top right corner.
- 3. Select Schedule Session.
- 4. Select **client(s)** who should be scheduled for the workout.
- 5. The workout you selected will autofill in the workout field. You can change this by clicking the dropdown menu and selecting a new workout from the list or by typing the workout in the text field.
- 6. Schedule the date and time.
- 7. Select Schedule.

EXERCISES

Trainer, Admin

EXERCISE LIBRARY

Trainers and admins can view all available exercises on the XP1 and XS1 from the **Exercise** page of OxeLead. The exercises will be listed in alphabetical order.

You can filter what exercises are displayed with the **Group By** dropdown menu and selecting **Exercise Family** or **Equipment**. XP1 exercises will list by default. Be sure to specify whether you want to view XP1 exercises or XS1 exercises when selecting from the **Device Type** dropdown menu.



VIDEO TUTORIALS

The exercise cards will also provide a brief overview of the accessories required for the exercise and the targeted muscles the exercise will activate. Select the exercise card to view a video tutorial on how to properly set up the exercise and how to properly perform the exercise.

NOTE: Not all exercises will have video tutorials.



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CLIENTS Trainer, Admin

Trainers and admins can view an alphabetically ordered list of all clients, along with their usernames, session history, and no-show history from the **All Clients** page in the **Client** panel. Trainers and admins can also add clients to the organization from this page.

NOTE: When a trainer or admin adds a new client, the client will not have a client license until the admin of the organization grants the client licensure. See **ADD TRAINER/CLIENT** on page 21.

OXELEAD	CLIENTS / ALL CLIEN	ITS					TC Trainer Club
🗄 Dashboard 🔇	Search Clients			٩		-	ADD CLIENT
🗐 Workouts	Name	Username	Focus	Last Session	Next Session	Total Sessions	No Show
方 Exercises	Dave White			02/02/2023		o	2
දසු Clients	Jane Doe					0	o
💾 Schedule	John Smith			02/03/2023		0	4
🗠 Analytics							< 1 >
Assessments							
③ Settings							
Privacy Policy							
Terms of Service							
Help & Support							
Copyright OxeFit Inc., 2022							

ADD CLIENT

NOTE: When a trainer or admin adds a new client, they will not have a client license until the admin of the organization grants the client licensure. See **ADD TRAINER/CLIENT** on page 21.

- 1. Select Add Client in the top right corner of the All Clients page in the Clients panel.
- 2. Enter a **member ID** if your organization uses a distinct identification system.
- 3. Enter a **username** and **doman**.
- 4. Enter the client's email address.
- 5. Enter the client's **first name**.
- 6. Enter the client's **last name**.
- 7. Enter an **optional display name**.
- 8. Select Add Client.

The client will receive a welcome email where they will be able to set up their account password.

9. Onboard the client by adding their height, weight, sex, birthday, experience level, trainer, goals, and profile picture. Clients are unable to access and edit their onboarding information from step 9.

CLIENTS CONTINUED Trainer, Admin

TRAINER VIEW ONLY

ADD NOTES

Only trainers can create and view client notes. Clients and admin can not see trainer notes in OxeLead.

- 1. From the **Client Overview** page in the **Clients** panel, select the individual client.
- 2. Select Note Log under the Client Details.
- 3. Select Add Note in the top left corner.
- 4. Write your note, then click Add.

ADD INJURY

Only trainers can add client injury history. Clients can see their injuries from their client **Dashboard**.

- 1. From the **Client Overview** page in the **Clients** panel, select the individual client.
- 2. Select Injury History under the Client Details.
- 3. Select Add Injury in the top left corner.
- 4. Enter the injury details in the required text fields, then click **Add**.



SCHEDULE Trainer, Admin

Trainers and admins can view the full schedule from the **Schedules** page in the **Schedule** panel. The schedule's display will default to **Day** view of the current day. Change this view by specifying from the options in the top left corner.



TRAINER VIEW ONLY

SCHEDULE A SESSION

- 1. Select **Schedule Session** in the top right corner of the **Schedules** panel.
- 2. Select the **client(s)** who should be scheduled for the workout.
- 3. Choose a **workout** from the dropdown menu.
- 4. Schedule the **date** and **time**.
- 5. Select Schedule.

OXELEAD	SCHEDULES / SCHEDULES				\square	Т	• 1	rainer Club
E Dashboard	Day Week Month			0-0 + €	сн	EDUL	E SE	SSION
E Workouts	Thursday, February 9, 2023		>					
方 Exercises	12 AM		2	023	~]	Feb	~	
	1AM	Su	Mo	Tu	We	Th	Fr	Sa
名 Clients		29	30	31	1	2	3	4
💾 Schedule	2 AM	Б	6	7	8	9	10	11
1	3 AM	12	13	14	15	16	17	18
Analytics		19	20	21	22	23	24	25
Assessments	4 AM	26	27	28	1	2	3	4
(ii) Settings	5 AM	5	6	7	8	9	10	11
ter Gertings	6 AM							
	7 AM							
Privacy Policy	8 AM							
Terms of Service								
Help & Support	9 AM							
Copyright OxeFit Inc., 2022	10 AM							

After workouts have been scheduled, they will appear on the calendar. Blue sessions indicate the session is pending completion. Green sessions indicate the session has been completed by all clients who were scheduled for that workout. The first four upcoming sessions will appear as reminder cards on the **Dashboard Overview** page in the **Dashboard** panel. See **TODAY' SCHEDULE** on page 6.

ANALYTICS Trainer, Admin

From the Analytics panel, select the **Session** card to view session data, the **Progress** card to view exercise data, and the **Completed Workouts** card to view the workout session comparison chart.

NOTE: Admin can only access **Completed Workouts**. Session and **Progress** are not available for admin.



Trainer, Admin

COMPLETED WORKOUTS

Trainers and admins can view clients' completed workout history from the **Completed Workouts** page in the **Analytics** panel.

Use the search bar to search for specific keywords or use the arrows within the column headings to change the order of the table. See the chart to the right:

TRAINER VIEW ONLY

Select the View Analytics icon $\left| \widehat{{\rm and}} \right|$ to be directed to the Session data for that exercise.

OXELEAD	ANALYTICS / COM		OUTS					\Box	TV Trainer
🗄 Dashboard 🔇	Search		٩						
🗐 Workouts 方 Exercises	Date 💠 👻	Start Time	Workout 🗘 👻	Client Name 🗘 🐨	Focus 🗘 👻	Total Time	Max Velocity [‡]	Max Power	View Analytics
<u> 온</u> Clients	02/03/2023	2:27 PM	Workout 1	Jane Doe		00:00:59	1.96 m/s	76 w	
🖰 Schedule	02/03/2023	12:27 PM	Workout 2	John Smith		00:01:17	1.01 m/s	156 w	Ē
✓ Analytics	02/03/2023	11:43 AM	Workout 3	Sarah		00:01:25	2.65 m/s	58 W	E.
Assessments	02/03/2023	11:39 AM	Workout 4	John Smith		00:01:51	1.24 m/s	192 w	
(2) Settings									< 1 >
Privacy Policy									
Terms of Service									
Help & Support									
Copyright OxeFit Inc., 2022									

DATE

- ▲ the oldest complet- ▲ th
 - ed workouts will list v first
- $^{\scriptscriptstyle \Delta}$ the most recent
- completed workouts will list first (this is the default table view)

START TIME

- ▲ the workouts with
- the earliest start times will list first
- △ the workouts with
- the latest start times will list first

WORKOUT

- ▲ the workouts will list
- per page (up to 25 workouts at a time)
 A-Z first, followed by special characters, then numeral values
- $^{\scriptscriptstyle \Delta}$ the workouts will list
- per page (up to 25 workouts at a time) numeral values first, followed by special characters, then Z-A

CLIENT NAME

- the workouts will
- list numeral values first, followed by A-Z client name
- ∧ the workouts will
- list Z-A client name first, followed by numeral values

FOCUS

- /ith 🔹 the workouts will
 - v list by A-Z focus;
 NOTE: Workouts
 without a focus will
 list first.
 - △ the workouts will
 - list by Z-A focus

TOTAL TIME

- ▲ the shortest com-
- pleted workouts will list first
- △ the longest com-
- pleted workouts will list first

MAX VELOCITY

- ▲ the workouts with
- the slowest max velocity will list first
- △ the workouts with
- the fastest max velocity will list first

MAX POWER

- ▲ the workouts with
- the lowest max power will list first
- △ the workouts with
- the highest max power will list first

Trainer, Admin

TRAINER VIEW ONLY

EXPORT CLIENT'S COMPLETED WORKOUT

Trainers can export a client's completed workout data as a PDF from the **Completed Workouts** page in the **Analytics** panel. **NOTE:** To export the graphed data, you have to open that section in the set (by selecting the dropdown arrow) before exporting.

- 1. Click the completed workout you want to export from the list of workouts.
- 2. Select the **Options** dropdown menu in the top right corner.
- 3. Select Export As PDF.
- 4. Open the download to view as a PDF.

SAVE COMPLETED WORKOUT AS NEW WORKOUT

Trainers can save a client's completed workout as a new workout if it doesn't already exist in OxeLead from the **Completed Workouts** page in the **Analytics** panel.

- 1. Click the completed workout you want to save.
- 2. Select the **Options** dropdown menu in the top right corner.
- 3. Select Save as New Workout.
- 4. Specify how many reps, sets, and how much weight is to be applied to each exercise. You can also add **Advanced Settings**. See **ADVANCED SETTINGS** on page 8. Use the three dots in the top right corner to edit a block, duplicate a block , or delete a block. **TIP:** Change the order of blocks and exercises by clicking and dragging the six dots in the top left corner.
- 5. Select Save.



Trainer, Admin

TRAINER VIEW ONLY

The **Session** page shows a visual summary of how a client performed their scheduled workout. Hover your mouse over a point on the graph to view more details about the client's data.

Session view shows the data of the first client based on alphabetical order by default. Use the dropdown menu under User to select a different client.

The graphs on the **Session** page shows the client's power (in watts) of the first set within the first session by default. The default session graphed is based on the most recent user session. Choose a different session using the dropdown menu under **Choose Session**.

Under **Workout Session**, view the block(s) and exercise(s) within the workout. Click an exercise to view the data on the graph.

Use the graph option tabs at the top of the page to view different data representations based on **velocity** (in meters per second), **load** (in pounds), **vertical bar path** (in meters), **force plate data** (based on center of pressure), and **rate of force development** (in seconds).

If any graph option tabs are grayed out, hover your mouse over the unavailable tab to learn why that metric cannot be displayed.

TIP: When analyzing the foot and weight placement of the force plate data, note the size of the circles indicates the frequency of placement and the color indicates the magnitude of the applied force. The smaller the circle, the lower the frequency. The darker the circle, the greater the force.



Trainer, Admin

TRAINER VIEW ONLY

The **Progress** page shows a visual summary of how a client performed the exercises within their workouts. Select the user and the exercise you want to analyze from the dropdown menus on the right side of the screen. Hover your mouse over a point on the graph to view more details about the client's data.

TIME FRAME

Select the left date to choose a **start date**. Select the right date to choose an **end date**. The graph will diagram your specified time frame on the horizontal axis.

INTERVAL (GROUP BY)

Specify how you want the data on the graph grouped.

- **Day** grouping will show the max or average metric per day the client exercised within the specified time frame.
- Week grouping will show the max or average metric per week the client exercised within the specified time frame.
- Month grouping will show the max or average metric per month the client exercised within the specifed time frame.

AGGREGATE BY

Choose whether the data should be graphed based on the **maximum** metric or **average** metric.

METRIC

Choose whether the data should graph **power** (in watts), **velocity** (in meters per second), or **load** (in pounds). The chosen metric will be diagrammed on the vertical axis.



EXAMPLE OF ANALYZING CLIENT EXERCISE DATA

CLIENT INTERVAL Jose K Day Because Jose K performed the SA shrug 5 days in one year, there are 5 points charted TIME FRAME AGGREGATE BY on the araph. Each point shows the max Year (2022-2023) Max watts he executed per day throughout the year. EXERCISE METRIC Power SA Shrug

ASSESSMENTS

Trainer

After a client completes the User Assessment on the XP1, view their results on the **Assessments** page. These results will list as the **inital calibration assessments**. The initial calibration assessment is the same as the XP1 User Assessment.

Use the **User** dropdown menu to specify which user you want to view. You can type in the text field to search for specific users. The table will list **All Users** by default.

Use the arrows within the column headings to change the order of the date (oldest to recent or recent to oldest), the client name (A-Z or Z-A), and the range of motion value (lowest to greatest or greatest to lowest).

ACCESS USER ASSESSMENT ON XPI

- 1. Stow away the bench and remove any accessories from the rack arms.
- 2. Tap Select User Profile.
- 3. Select the client from the list by tapping the + icon, then selecting **Continue**.
- 4. Tap User Assessment in the top left corner.
- 5. Click **Start** to begin when client is ready.

OXELEAD	ASSESSMENTS / ALL ASSES	ASSESSMENTS / ALL ASSESSMENTS								Trainer Club	
E Dashboard	Assessment	Initial Calibrati	ion Assessment								
E Workouts	User All Users V			Shoulder / (Left and	Abduction d Right)	Squat Depth	Externa (Left ar	l Rotation nd Right)	Hip Flex and F	ion (Left Right)	Flexibility
		Date 🗘	Name 🌲	Left 🌲	Right 🌲	Both 🌲	Left 🌲	Right 🌲	Left 🌲	Right 🌲	Both 🗘
දි Clients		05/12/2022	Active Device	-	-	-	-	-	-	-	-
📇 Schedule		02/16/2022	p.1	180 °	180 °	99 °	104 °	-	43 °	110 °	103 °
📈 Analytics		04/21/1994	Works Like2	-	-	5617362.394823462 °	-	-	-	-	-77438595.77989705 °
Assessments		04/21/1994	Works Like2	-	-	5617362.394823462 °	-	-	-	-	-77438595.77989705 °
A Pattingo			A. Nu Client	19 °	29 °	59 °	158 °	84 °	20 °	41 °	834°
ter certings			A. Nu Client	10 °	12 °	6 °	42 °	44 °	14 °	9 °	903 °
			A. Nu Client	179 °	-	112 °	-	-	-	-	-
			a. askjdgh;aksdgh	-	-	-	-	-	-	-	-
Privacy Policy			M. Miyagi	-	-	-	-	-	-	-	-
Help & Support			Works Like2	-	-	-	-	-	-	-	-
Copyright OxeFit Inc., 2022											

SETTINGS Trainer, Admin

Trainers and admins can access and modify account information from the **My Settings** page in the **Settings** panel. Clients are not able to change these settings, but they can change their password.

Change your first and last name, display name, gender, height, and weight from the **General Info** section. After making changes in your settings, select **Save Settings**.

	MY SETTINGS	ar , , , , , , , , , , , , , , , , , , ,	Trainer Club	CHANGE PASSWORD Trainers and admins can change their password from
🗄 Dashboard				the my Settings page.
🖹 Workouts	GENERAL INFO	PREFERENCES		I. Under Account, select Change Password.
	Trainer	Imperial V		2. Enter your current password .
方 Exercises	Club	ACCOUNT		3. Enter your new password twice.
<i>2</i> 络 Clients	Trainer Club	Change password >		4. Select Change Password to confirm.
🖰 Schedule	Gender V			
🗠 Analytics	Height (ft) ft Height (in) in		_	Change Password
Assessments	Weight Ibs		_	Current Password*
(2) Settings	Save Settings		_	New Password*
				Confirm New Password*
Privacy Policy				Cancel Change Password
Terms of Service				
Help & Support Copyright OxeFit Inc., 2022				

ADMIN Admin

Admin can access important information about the organization from the My Organization page in the Admin panel.

(i)

The organization name will list in the top right corner of the page. Click the **pencil icon** 🖊 to edit the organization's profile information.

OXELEAD TRAINER

13 left of 15 seats

VIEW SEATS

Admin can remain aware of how many seats are available for trainers and clients from the **My Organization** page. The left card at the top of the page will show how many seats are in use and how many are available. Hover your mouse over the **i** icon to view the details of your plan. If you have questions about your current plan or want to make changes, contact support@oxefit.com

1. Select **Add User** in the right corner.

er the i	OXELEAD CLIENT
/our plan. It your cur- changes,	13 left of 15 seats
m	

ADD TRAINER/CLIENT

Admin can add new clients and trainers with licensure from the **My Organization** page. **NOTE:** If a trainer or admin adds a new client via the **Client** page, the client will not have a client license until the admin grants licensure from the **My Organization** page in the **Admin** panel. The client pending licensure will show on the **My Organization** page with the **Role** column blank.

+ add user

- 2. Enter the client or trainer's **credentials** in the text fields.
- 3. Assign the client or trainer with the appropriate license.
- 4. Select Add.

The new client or trainer will receive a welcome email, if selected, for them to set their password.

VIEW YOUR CURRENT PLAN

View your current OxeLead plan from the right card at the top of the **My Organization** page. Hover your mouse over the **i** icon to view the details of your plan. If you have questions about your current plan or want to make changes, contact support@ oxefit.com.



DELETE TRAINER/CLIENT

Admin can remove existing trainers and clients from their organization in the **My Organization** page. Once a client or trainer is deleted, it cannot be undone. The seat that the removed trainer or client possessed will be replenished to the existing seat count within the organization.

- 1. Search or browse through the list for the client or trainer you want to remove from your organization.
- 2. Click the three dots under the **Actions** column.
- 3. Select Delete User.
- 4. Confirm you wish to delete the user to remove from the organization.





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